CONGRATULATIONS!

Congratulations and thank you for purchasing GoldenEar Technology’s® SuperSat speakers! You are about to hear the spectacular difference these very special Satellite speakers will make in your music and/or home theater system!

Our engineers’ many years of experience in developing loudspeakers has led to this extraordinary product. In order to ensure that you experience maximum performance, please take a moment to fully read this owner’s manual and familiarize yourself with the unique installation, assembly and set-up procedures for your SuperSat speakers.

Please visit our website at www.GoldenEar.com for more information on the technology behind your new speaker system. If you have additional questions, contact your Authorized GoldenEar Technology® Dealer or visit the Q&A page in the Tech Support section of our website.

YOUR NEW GOLDENEAR SPEAKERS

GoldenEar SuperSat speakers are designed to fit beautifully in a wide variety of applications. Their compact and narrow dimensions allow for easy installation in many locations within your home. To get the best performance possible and for a product that lasts a lifetime, we strongly recommend that you follow the placement and setup guidelines provided in this manual.

Cleaning

Do not use a strong or abrasive cleaner on your new speakers. Clean them only with a damp cloth, but do not get them wet. Do not set wet objects on top of the speakers as they may damage the enclosure.

Wall and Stand Mounting

IMPORTANT: GoldenEar does NOT supply the hardware for mounting speakers to the wall.

Your speakers have keyhole slots and a threaded insert to facilitate mounting on a wall. If you are wall mounting speakers, take extra care in installation and the use of safety straps as a secondary restraint is recommended. We suggest wall mounting installation be performed by a qualified contractor or your authorized GoldenEar dealer.
GoldenEar Technology SuperSat speakers are efficient and can be driven to loud listening levels with moderate amplifier power. They are also able to handle the output of very powerful amplifiers. To prevent damage to your speakers, please read all of the following guidelines before hooking them up. Please also note, that SuperSat speakers are designed to be high-passed and used with a subwoofer. Attempting to play them full range (no high-pass) at high volumes can damage the speaker.

**Amplifier Distortion — #1 Threat to your New Speakers!**

Amplifier distortion is the principal cause of speaker damage. When listening at loud levels your amplifier may run out of clean power. It will then begin to produce speaker-damaging distorted power. This will damage any brand of speaker very quickly! More powerful amplifiers are actually safer - For example: A 40 Watt/channel amplifier will have substantial distortion above 40 Watts. If driven to 50 Watts, this amplifier will deliver speaker-damaging distorted power! But a 100 Watt/channel amplifier will have very low distortion below 100 Watts. Therefore, when the speaker requires 50 Watts, this more powerful amplifier will deliver clean power and speaker damage is less likely to occur. (See your GoldenEar Technology dealer for amplifier recommendations.)

**Volume Setting**

Do not be fooled by the Volume setting of your receiver/preamplifier. It only adjusts listening level — it is not a “power-output” dial. The amount of amplifier power actually used at a given Volume setting depends solely on the nature of the source material you are listening to (at a given Volume setting a quiet section of music will use less amplifier power than a loud section). With typical material, the rated output power of many receivers/amplifiers is often reached when the Volume is set to around -10dB, or between the “11” and “1 o’clock” settings with an analog control (with bass/treble and loudness controls not used — otherwise rated power may be reached at even lower Volume settings). Remember, all amplifiers produce distortion when operated beyond their rated output power. The resulting distortion will damage all speakers! If you listen at loud levels, be careful to listen for the point of audible distortion — if the speakers begin to sound distressed, turn the Volume down or your speakers and/or amplifier(s) will be damaged! This type of damage constitutes abuse and is not covered by the warranty. If louder volumes are desired, consider a more powerful amplifier.

**There is Actually a Limit!**

Even with these safer, more powerful amplifiers, there is a point at which you could have more power than the speaker can handle. At that point you will overpower the speaker and damage it. At loud levels do not increase bass/treble controls from zero and ensure that all loudness/contour/bass EQ buttons are off (otherwise rated output power will be reached at even lower volume control settings).
**The Right Amount of Power**

A power-range rating is given in the specifications as a guide to indicate the approximate minimum and maximum power input of your GoldenEar SuperSat speakers. Amplifiers that meet or even exceed the speaker’s power-range rating are recommended as their greater power reserves provide better sound. But always use the speakers within their power-range rating to prevent damage — that is, keep listening levels below the point of obvious audible distortion.

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**UNPACKING YOUR SUPERSAT LOUDSPEAKERS**

**Please Inspect for Shipping Damage**

Each loudspeaker leaves our plant in perfect condition. Any visible or concealed damage most likely occurred in handling after it left our plant and should be reported at once to your GoldenEar Technology Dealer and/or the delivery company that delivered your loudspeaker. Please unpack your system carefully.

Save all cartons and packing materials in case you move or need to ship your system. Record the serial number found on the back of the SuperSat loudspeaker here:

_________________________________________________________________________

(Serial Number)

Please go to [http://www.goldenear.com/support/registrationandwarranty](http://www.goldenear.com/support/registrationandwarranty) and use the serial number(s) above to complete your warranty registration.
**ATTACHING TABLE STAND (SUPERSat 3 ONLY)**

If you are going to set your SuperSat 3 on a table or bookshelf, install the included Table Stand as follows:

**Tools required:** #2 Phillips Screwdriver

**Parts included:**
- One Table Stand
- One square-neck insert
- One Phillips head screw
- One wire clip

*(NOTE: Stand is packed in one foam end cap, hardware items are packed in the other foam end cap.)*

**Instructions:**

1. Insert the screw from the backside (rear) of the base. Place the square-neck insert in the hole on the front side (speaker side) of the base (see Figure 1) and loosely tighten the screw.

2. Place the SuperSat 3 on the base inserting the circular head on the square-neck insert into the keyhole on the back of the speaker (see Figure 2). Push the base up tight against the bottom of the speaker and carefully tighten the screw in the back of the base. Do NOT over tighten or you may crack the stand.

3. Slide the speaker cable retaining wire clip into the two holes on the base as shown (Figure 2). You may need to remove this clip and re-install when attaching speaker wires.

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**Figure 1**

**Figure 2**
ATTACHING CENTER CHANNEL FEET (SUPERSAT 3C, 50C & 60C ONLY)

If you are going to set your SuperSat Center Speaker on a table or bookshelf, install the included Adjustable Center Stand as follows:

**Tools required:**
- #2 Phillips Screwdriver
- Small Flat Blade Screwdriver (for adjusting tilt back)

**Parts included SuperSat 3C:**
- One Adjustable Foot with Rubber-Tipped Set Screw
- One Phillips head screw
- One plastic washer

**Parts included SuperSat 50C:**
- Two Adjustable Feet with Rubber-Tipped Set Screws
- Two Phillips head screws

**Parts included SuperSat 60C:**
- Two Adjustable Feet with Rubber-Tipped Set Screws
- Two Phillips head screws

**Instructions:**

1. Carefully lay the SuperSat on its face on a soft padded flat object, such as a table with a towel or blanket, taking care not to damage the speaker or grille.

2. Align Center Channel Foot with matching insert(s) as shown in the figures below.

3. Insert the screw through the stand and into the inserts on the speaker’s back. On SuperSat 3C (ONLY), place the plastic washer on the screw after the screw has been inserted through the stand and before the screw is inserted into the insert in the back of the speaker. The plastic washer should be between the stand and the back of the speaker if this step has been done correctly (see illustration).

4. Tighten the screw into the insert in the back of the SuperSat, do not over tighten.

5. On SuperSat 50C/60C (ONLY), repeat steps 2, 3 and 4 with the second Adjustable foot.

6. Adjust the height of the rubber-tipped set screw(s) to achieve the desire angle. You can adjust the set screw from above using the small flat blade screwdriver. Caution should be exercised to rotate the speaker’s weight off the tip before adjusting to prevent damaging the rubber tip.
Speaker Placement

GoldenEar Technology SuperSat speakers are designed to allow flexible placement while providing a very large window of sound throughout your listening room. Please remember that although the following recommendations are usually valid, all rooms and listening setups are somewhat unique, so do not be afraid to experiment with the speakers. Remember, whatever sounds best to you is correct.

Room Acoustics

GoldenEar Technology SuperSat speakers are designed to provide exceptional sound in a wide variety of domestic settings. It is important to note however that listening room construction, dimensions and furnishings all play a part in the quality of sound you will ultimately achieve from your new speakers. The listening room will impose its own character on the performance capabilities of the speaker system. Regarding the room, please note that:

• Mid and high frequencies are affected by the amount of soft furnishings in your room — curtains, carpets, sofas, wall coverings, etc. An excess of such items can result in a somewhat dull sound. The same room without any soft furnishings can produce an overall bright sound. The typical quantity of soft furnishings found in most living environments provides the right acoustic characteristics to allow the speakers to sound balanced;

• Concrete floors and walls tend to aggravate low-frequency standing wave problems and are less preferred;

• Rooms where height, width and length are similar should be avoided as they can exhibit significant low-frequency standing wave problems. This may result in reduced clarity. If no other room is possible, experiment with speaker placement to minimize acoustic problems.

The extra care you take in correctly positioning the speakers will result in greater listening enjoyment. So, keep the following guidelines in mind when deciding on the best speaker placement (see page 8):
Positioning SuperSat as Left/Right Fronts

To ensure the best performance possible, observe the following placement guidelines:

**ACCURATE TIMBRE:** For the most accurate and natural timbre, speakers’ high-frequency drivers should be at approximately ear level.

**BALANCED BASS:** Placing speakers in corners will over-emphasize bass and reduce overall clarity. If possible, position speakers as far as possible from either side wall. This will ensure better bass performance and optimal midrange clarity. If you can’t, don’t worry; just use your subwoofer’s level control to adjust for optimum sound in your room.

**BEST IMAGING:** Measure the distance from your main listening area to the left front speaker (we’ll call this distance “X”). For optimal imaging and largest soundstage, place speakers “X” distance apart from each other (and no less than 3/4 of that distance — 3/4 of “X” up to “X”). To further optimize imaging, if possible, turn speakers slightly inward so they point toward the listening position with their axes crossing just behind it.

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Positioning SuperSat “C” Center Speakers

Place the center speaker above or below your TV, whichever position is closer to ear level. Your SuperSat Center speaker can be placed on top of a shelf or on top of your TV using the adjustable TV-Top/Shelf Support Foot included, or wall mounted (refer to Wall Mounting instructions further on in this manual). If shelf mounting, for best fidelity position the speaker as close to the edge of the shelf as possible to avoid sound reflecting off the shelf.
Wall Mounting Instructions

If you are not comfortable performing the following mounting procedures we strongly suggest having a professional wall mount your speakers (see your Dealer). Please note that hardware for the wall is not included — make sure to use hardware appropriate for your wall type and the weight of the speaker being mounted.

Tools Required:

- Wall Mount Template (included)
- Wall Mount Stick On Pads - 4 (included)
- Pencil
- Level
- Drill (as needed, depending on hardware used)
- Screwdriver
- Appropriate Wall Mounting Hardware with #10 pan head screw to fit the mounting keyhole on the back of the speaker

Instructions (after the speaker wires have been run and are in place):

1. Place Template in the desired location on the wall. Use the level to make sure the template is straight;
2. Use the pencil to mark the mounting screw locations indicated on the mounting template using the holes in the template marked “Pilot Holes”;
3. Install your mounting hardware in this location, leaving 1/8” (3mm) of space between the back of the screw head and the wall.
4. Attach a wall mount pad to the four back corners of the speaker (see illustration below).
5. Carefully align the keyholes in the back of the SuperSat with the screws in the wall and gently slide the speaker into place.
6. If the speaker does not slide in place, back the screws out a turn and try again; If the speaker is loose, turn the screws in another turn and try again. Repeat as necessary.

NOTE: The threaded insert on the back panel is a 1/4”-20 UNC x 0.5” (16mm) deep thread for use with various after market mounting brackets as well as the optional matching SuperSat 3 and SuperSat 50 floor stands and SuperSat 50 table stand.
Positioning SuperSat as Surrounds

When used as surround speakers, SuperSat speakers may be located on the side or behind the listeners. When used on the sides, take care never to locate the speakers forward of the listeners (A). If the speakers are placed along the rear wall as surrounds, it is suggested that they be positioned fairly wide apart if possible, in the corners is also a good location. For instance, if there is a couch in the center of the rear wall on which the listeners will sit, try to position the speakers wider apart than the couch (B). Surround and rear speakers should always be positioned as high as possible in the room.

Speaker Break-in

Your new SuperSat loudspeaker system should sound good right out of the box; however, an extended break-in period of 40-60 hours or more of normal playing time is required to reach full audiophile performance capability. Break-in allows the driver suspensions to work-in and crossover components to “heal,” resulting in fuller and tighter bass, a more open “blossoming” midrange and smoother high frequency reproduction.
**Speaker Connection**

![Diagram of speaker connection](image)

Turn your amplifier/receiver OFF before performing any connection steps, in order to prevent accidental damage to your amplifier.

Your SuperSat speakers are equipped with a set of 5-way binding posts that can be used with bare wire, pin or spade connectors or banana plugs. Tighten the posts firmly by hand, but do not overtighten them. Make sure all wires are firmly fastened. Always use high quality speaker wire of sufficient gauge for the distances you are running (see your dealer for assistance).

For the front SuperSat speakers, hook up the left main/front channel red(+) terminal of your receiver or amplifier to the red(+) terminal of your left loudspeaker and the left main/front channel black(-) terminal of your receiver or amplifier to the black(-) terminal of your left loudspeaker. Connect the right channel main/front channel red(+) terminal of your amplifier or receiver to the red(+) terminal of your right loudspeaker and the black(-) terminal of the right main/front channel of your receiver or amplifier to the black(-) terminal of your right loudspeaker. It is essential that both speakers be connected in the same way (in phase) to its own channel of the amplifier. If you experience a great lack of bass, it is likely that one speaker is out of phase (+ and – reversed) with the other.

If you are using the SuperSat speaker as surround speakers, hook up the left surround red(+) terminal of your receiver or amplifier to the red(+) terminal of your left surround speaker and the left surround black(-) terminal of your receiver or amplifier to the black(-) terminal of your left surround speaker. Connect the right surround red(+) terminal of your amplifier or receiver to the red(+) terminal of your right surround loudspeaker and the black(-) terminal of the right surround channel of your receiver or amplifier to the black(-) terminal of your right surround loudspeaker. Again, it is essential that both speakers be connected in the same way (in phase) to its own channel of the amplifier.

If you are using the SuperSat 3C/50C/60C center channel speaker, hook up the center red(+) terminal of your receiver or amplifier to the red(+) terminal of your center speaker and the center black(-) terminal of your receiver or amplifier to the black(-) terminal of your center speaker.
Setting Bass and Treble Controls on Receiver or Amplifier

Normally we recommend that you set the “Bass” and “Treble” controls on flat (or off, or 0 dB). Same applies for a graphic equalizer; we recommend that you leave it flat (or off). This will give you the most accurate and natural sound. If you want more bass, raise your subwoofer’s “Level” control (or raise the subwoofer level on your a/v receiver), keeping in mind that even a little turn of the knob can make a big difference in the sound. The reason for this recommendation is that we have discovered what is often thought to be improper sounding speakers is, in fact, a problem caused by the use of tone controls. When in doubt, leave them out (flat); this almost always results in the best possible and most natural sounding system performance.

Using the SuperSat in a Stereo Sub/Sat Application

When using the SuperSat as part of a Sub/Sat stereo system, it is extremely important that bass is directed to the subwoofer and NOT the SuperSat speaker through use of a high-pass filter, such as the bass management system in your receiver, or that included in the GoldenEar ForceField™ subwoofers. (See the Connection section of your ForceField Subwoofer owner’s manual for detailed connection instructions for setups using this option.)

Complete Home Theater Systems

We strongly suggest that you use matching GoldenEar Technology SuperSat center channel and rear/surround speakers, and a ForceField™ subwoofer, to complete your GoldenEar home theater system. SuperSat speakers are designed to be used as rear or side surround speakers as well, with exceptional results for both music and movies. Of particular note, the GoldenEar ForceField Subs have been designed specifically to make a perfect match with the SuperSat speakers.

Setting Channel Levels and Bass Management in Multi-Channel Home Theater Systems

VERY IMPORTANT: Home Theater System Bass Management Settings: On Your Home Theater Receiver or A/V Processor’s Speaker Setup Menu, Set Speaker To “Small” For All Channels Using SuperSat Speakers. See important additional setup details below.

Multi-channel surround sound systems have bass management systems (systems which direct the bass to the various channels) which vary from unit to unit. This bass management system must be properly adjusted, in particular it is extremely important that bass is directed to the subwoofer and NOT the SuperSat speakers in these setups, through use of bass management settings as described below. Many problems relating to the overall sound of the system can be traced back to improper bass management. Also note that Multi-channel surround sound systems have a critical channel balancing procedure for setting the level for all speakers which must be followed if the system is to perform properly. Many problems relating to the overall sound of the system can be clearly traced back to improper system balance.
HOME THEATER SYSTEM BASS MANAGEMENT SETTINGS:

On your Home Theater receiver or A/V processor's Speaker Setup Menu, all channels using SuperSat speakers should be set to "Small." See the chart below for the recommended crossover settings for channels using the indicated SuperSat speaker model in the specified system configuration.

<table>
<thead>
<tr>
<th>Model</th>
<th>System Configuration</th>
<th>Recommended Crossover Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>SuperSat 3/3C</td>
<td>SuperCinema 3</td>
<td>120 Hz</td>
</tr>
<tr>
<td>SuperSat 50/50C</td>
<td>SuperCinema 50</td>
<td>100 Hz</td>
</tr>
<tr>
<td>SuperSat 60/60C</td>
<td>SuperCinema 60</td>
<td>100 Hz</td>
</tr>
<tr>
<td>SuperSat 50C/60C</td>
<td>TritonCinema Center</td>
<td>100–120 Hz*</td>
</tr>
<tr>
<td>SuperSat 3/50</td>
<td>Surround/Rear</td>
<td>120 Hz</td>
</tr>
</tbody>
</table>

* For maximum system playback levels select 120 Hz

SETTING CHANNEL LEVELS:

On your receiver or A/V processor's Speaker Level Calibration Menu, set each speaker (channel) in the system to the same volume level. While you can get reasonable results doing this by ear, it is best to use an inexpensive Sound Pressure (SPL) meter to get better channel to channel balance. Some new receivers and processors have Auto Set Up functions that use a supplied microphone to set levels automatically.

TROUBLESHOOTING

If you experience any difficulties with your SuperSat speakers, try the suggestions described below. If you are still having problems, please consult your GoldenEar Technology Authorized Dealer for assistance.

1. Make sure all your system interconnects and power cords are solidly in place.

2. Check that no foreign objects or liquid has entered the speaker.

3. If no sound comes out or the sound is distorted in some way and you are sure the system is set up properly, please bring the speaker to your GoldenEar Technology Authorized Dealer for assistance. But make sure you Call First.

SERVICE

Service and warranty work on your GoldenEar loudspeakers will normally be performed by your local GoldenEar Technology dealer. If, however, you wish to return the speaker to us, please contact us first, describing the problem and requesting authorization as well as the location of the nearest factory service center. Please note that the address given in this booklet is the address of our office P.O. Box only. Under no circumstances should products or parts be shipped to our offices or returned without contacting us first and obtaining return authorization.

GoldenEar Technology Offices
P.O. Box 141
Stevenson, Maryland 21153
Phone: 410-998-9134
TECHNICAL ASSISTANCE

It is our pleasure to offer assistance if you have any questions regarding your SuperSat speakers or their set-up. Please contact your nearest GoldenEar Technology dealer or contact us directly at 410-998-9134.

RECYCLING AND REUSE GUIDELINES FOR EUROPE

In accordance with the European Union WEEE (Waste Electrical and Electronic Equipment) directive effective August 13, 2005, we would like to notify you that this product may contain regulated materials which, upon disposal, according to the WEEE directive, require special reuse and recycling processing. For this reason GoldenEar Technology (manufacturers of GoldenEar Technology speakers) has arranged with our distributors in European Union member nations to collect and recycle this product at no cost to you. To find your local distributor please contact the dealer from whom you purchased this product or go to our website at www.goldenear.com.

Please note that the product only falls under the WEEE directive. When disposing of packaging and other shipping material we encourage you to recycle through the normal channels.
SPECIFICATIONS

SuperSat™ 60/60C

Dimensions: 35-1/4" (89.3 cm) H (W) x 4-3/4" (12.1 cm) W (H) x 2-13/16" (7.2 cm) D
Weight: 11 lbs. (5 kg)
Frequency Response: 50 Hz – 35 kHz
Efficiency: 92 dB
Nominal Impedance: Compatible with 8 ohms
Driver Complement: Two 4" x 7" quadratic planar low frequency radiators
Four 4-1/2" high-definition cast-basket MVPP™ mid/bass drivers
One HVFR™ High Velocity Folded Ribbon tweeter
Rec. Amplification: 20 – 300 Watt/channel

SuperSat™ 50/50C

Dimensions: 26-3/4" (68 cm) H (W) x 4-3/4" (12.1 cm) W (H) x 2-9/16" (6.6 cm) D
Weight: 7 lbs. (3.2 kg)
Frequency Response: 60 Hz – 35 kHz
Efficiency: 92 dB
Nominal Impedance: Compatible with 8 ohms
Driver Complement: Two 4" x 7" quadratic planar low frequency radiators
Two 4-1/2" high-definition cast-basket MVPP™ mid/bass drivers
One HVFR™ High Velocity Folded Ribbon tweeter
Rec. Amplification: 20 – 200 Watt/channel

SuperSat™ 3/3C

Dimensions: 12" (30.5 cm) H (W) x 4-3/4" (12.1 cm) W (H) x 2-11/16" (6.9 cm) D
Weight: 6 lbs. (2.8 kg)
Frequency Response: 80 Hz – 35 kHz
Efficiency: 92 dB
Nominal Impedance: Compatible with 8 ohms
Driver Complement: Two 4-1/2" high-definition cast-basket MVPP™ mid/bass drivers
One HVFR™ High Velocity Folded Ribbon tweeter
Rec. Amplification: 20 – 200 Watt/channel

Specifications are subject to change without notice.
LIMITED WARRANTY

5-YEARS FOR DRIVERS AND CABINETS,
3-YEARS FOR ELECTRONIC COMPONENTS

GoldenEar Technology warrants to the original retail purchaser only that this GoldenEar Technology Loudspeaker Product (the “Product”) will be free from defects in materials and workmanship for a period of five (5) years covering the drivers and cabinets, and three (3) years for the electronic components from the date of the original purchase from a GoldenEar Technology Authorized Dealer. However, this warranty will automatically terminate prior to the expiration of five (5) years for the drivers and cabinets and three (3) years for the electronic components if the original retail purchaser sells or otherwise transfers the Product to any other party. The original retail purchaser shall hereinafter be referred to as “you.” Defective Products must be shipped, together with proof of date of purchase, prepaid insured to the Authorized Dealer from whom you purchased the Product, or to the nearest factory service center. Product(s) must be shipped in the original shipping container or its equivalent; in any case the risk of loss or damage in transit is to be borne by you. If, upon examination at the Factory or a GoldenEar Technology Authorized Dealer, it is determined that the unit was defective in materials or workmanship at any time during this Warranty period, GoldenEar Technology or the GoldenEar Technology Authorized Dealer will, at its option, repair or replace this Product at no additional charge, except as set forth below. All replaced parts and Product(s) become the property of GoldenEar Technology. Product(s) replaced or repaired under this Warranty will be returned to you, within a reasonable time, freight collect.

This Warranty does not include service or parts to repair damage caused by accident, misuse, abuse, negligence, inadequate packing or shipping procedures, commercial use, voltage in excess of the rated maximum of the unit, cosmetic appearance of cabinetry not directly attributable to defects in materials or workmanship, or service, or repair or modification of the Product which has not been authorized by GoldenEar Technology. GoldenEar Technology makes no Warranty with respect to its Products purchased from dealers or outlets other than GoldenEar Technology Authorized Dealers. This Warranty is in lieu of all other expressed Warranties. If this Product is defective in material or workmanship as warranted above, your sole remedy shall be repair or replacement as provided above. In no event will GoldenEar Technology be liable to you for any incidental or consequential damages arising out of the use or inability to use the Product, even if GoldenEar Technology or a GoldenEar Technology Authorized Dealer has been advised of the possibility of such damages, or for any claim by any other party. Some states do not allow the exclusion or limitation of consequential damages, so the above limitation may not apply to you.

All implied warranties on the Product are limited to the duration of this expressed Warranty. Some states do not allow limitation on how long an implied Warranty lasts, so the above limitations may not apply to you. This Warranty gives you specific legal rights, and you also may have other rights which vary from state to state.

This product complies with the essential requirements of the EMC directive 89/336/EEC